

# Junior Business Analyst

## Access World (Rotterdam) BV

### Company

Access World (100% subsidiary of Glencore PLC) is a global commodities warehousing and logistics business. Access World has its Head Office in Zug, Switzerland and operates in various regions across Europe, the Americas, Africa and Asia-Pacific, each with their own corporate functions including business development, finance, legal, and operations

We are a diverse and dynamic company looking for people who are driven, committed, and passionate. We are now seeking a Junior Business Analyst to support the Business Analyst team in The Netherlands. The role will be based in Rotterdam and regular travel to Vlissingen will be required based on Project and Rollout requirements. The role offers the Candidate the opportunity to learn new skills, particularly in the area of Business Analysis and Process Modelling. The role is targeted at Candidates in the first 5 years of their career and provides an excellent learning opportunity.

### Junior Business Analyst

#### Candidate Background:

- Experience in Customer Service, particularly within the Warehouse and Logistics industry in The Netherlands
- Excellent communication skills, both verbal and written and the candidate must have experience in communicating with Business Users and technical development staff.
- Experience in working with multi-national teams.
- Experience of ERP Systems such as Microsoft Dynamics, Oracle, SAP, etc. good to have but not necessary

#### Key Responsibilities

- To assist the Local and Regional Business Analysts in rolling out Microsoft Dynamics in our Dutch Sites.
- To assist in defining Business Process flows and to work towards designing and adapting their implementation in the ERP System
- To assist the Use Group in training and support
- To identify, analyse and document business requirements and business rules on designated projects to deliver Requirements Catalogues, Business Requirements Definitions/Specifications including analysis and design artefacts such as use cases and process maps etc.
- Manage day to day communications between User and development groups.

#### Other Competences include:

- Master's degree
- A high degree of Computer Literacy, particularly in Microsoft Excel.
- Fluent in English (verbal and written), additional language skills preferred.
- Ambitious self-starter who can take on project stages, the associated responsibilities and deliver signed-off acceptance from target User groups.
- Team player with can-do mentality

Please apply by sending resume to [HR\\_NL@accessworld.com](mailto:HR_NL@accessworld.com)